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John Grey  
Hotel Services Inc.  
1045 E. 4<sup>th</sup> St.  
Santa Ana, CA 92701

John,

I would like to thank you and your crew for the outstanding job during our recent renovation. You and your team were very easy to work with, prompt, and extremely professional. Our project was completed on time, Installation of new furniture was done precisely to our specifications, and your crew required minimal supervision. We will most certainly use you again for any future projects that we have.

Thanks again for a job well done!

Sincerely,

A handwritten signature in blue ink, appearing to read 'T. Breen', with a long horizontal flourish extending to the right.

Thomas E. Breen  
General Manager  
Holiday Inn Austin Midtown