



April 29, 2011

Mr. John Grey
West Coast Liquidation, Inc
126 E. Grove Avenue
Orange, CA 92865

RE: Services for Solamar – A Kimpton Hotel

Dear John,

I wanted to take a moment to thank you and your team for executing a somewhat challenging mattress installation.

In spite of all the pre-planning and assurances from our product distributor, we were all taken by surprise with the abrupt news from the distribution warehouse on installation day that the product order was not completed and would not be delivered as scheduled. In spite of this large glitch you and your team remained engaged with the hotel and our operations managers to adjust schedules and ensure that the delay did not drastically and negatively impact our plans and our operation. Your calm and professional performance was much appreciated during a very tense project which was affecting over half of our hotel inventory. Your team was both respectful and polite.

Thank you again for your commitment – I would readily and confidently recommend your company and services.

Best regards,

A handwritten signature in black ink, appearing to read "Mark Dibella", written over a white background.

Mark Dibella
General Manager